



May 26, 2020

We hope you and your family are well. Our community has been through a lot over the last few months, and all of us are looking forward to resuming more normal routines. While some things may have changed, we have not wavered in our commitment to your health and safety. Infection control has always been a top priority for our practice, and we have further enhanced our office protocols to deliver care in both a safe and comfortable fashion.

Our offices continue to follow the infection control recommendations of the Centers for Disease Control (CDC), Occupational Safety and Health Administration (OSHA), American Association of Oral and Maxillofacial Surgeons (AAOMS), and American Dental Association (ADA). We are closely monitoring the activities and recommendations of these and local agencies for any additional guidance that may be issued specific to the COVID-19 pandemic. You will see these changes when it is time for your next appointment, and we appreciate your patience with these protective measures. In addition to more frequent cleaning and physical barriers, when visiting our offices, the following protocols will be in effect:

- All staff will be wearing appropriate Personal Protective Equipment (PPE) that is disposed of after each patient.
- We are lengthening the procedure times and the times between appointments to allow for appropriate patient distancing and sterilization of each operatory.
- Your temperature will be taken, and a quick health questionnaire will be performed upon your arrival into our office.
- Only one patient will be allowed in the reception area at a time to ensure social distancing. You will be asked to remain in your car until notified to enter the office.
- We will be requesting patients wear a face mask (when able to) during their visit.
- Staff and doctors will undergo daily COVID screening.
- Patients over the age of 65 are advised to consider postponing any non-emergency or elective dental care.
- We recommend that patients with known pre-existing medical conditions including diabetes, COPD, hypertension, cardiovascular disease, or immune-suppressed individuals consider postponing any non-emergency or elective dental care.

We appreciate your cooperation and understanding while these safety protocols are in place. We feel confident that by following these protocols we can safely practice oral surgery and continue to provide you with the best possible care. Thank you for being our patient!

If you have any questions, please do not hesitate to contact our offices.